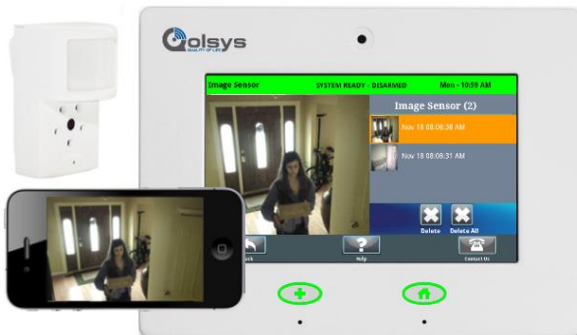


Viewing Images from Alarm.com Image Sensors on Qolsys IQ Panel



- ✓ View **images directly on control panel** - even if they have not been uploaded
- ✓ User controllable **panel-display privacy settings**
- ✓ **Automatically send images** to panel as they are captured
- ✓ Request and view **Installer Peek-Ins** on panel for simplified sensor set-up

The Alarm.com Images Sensor is integrated with the Qolsys IQ Panel to provide installers and users an enhanced system experience by allowing them to view images from the Image Sensor directly on the control panel. Combined with the remote viewing capabilities from Alarm.com, the IQ Panel and Image Sensor offer comprehensive interactive services to the customer both at home and on-the-go.

User Features & Setup

1) Configure Panel-Display Privacy Settings

By default, only the “Installer Peek-In” images are sent to the control panel. Customers with an IQ Panel will see a “Settings” sub-tab under the “Image Sensor” section of their Alarm.com online account. On this page, customers can select which images should be sent to the control panel automatically*. Images seen on the panel do not count towards the monthly quota. Only images uploaded on the customer account count towards the monthly quota.

Images Displayed at Panel
 Your images can be viewed at the security panel touchscreen even if they have not been uploaded to your online account. To automatically display additional images as they are captured, configure the setting below. The panel will store the most recent 20 images it receives.

	Alarms	Arming Event	Disarm	Peek-In	Daily View
Kitchen	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Front Door	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Living Room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Save

*Feature varies by Image Sensor service plan. Customers with the ‘Alarms’ plan can only view alarm images.

Customers can limit access to images on the panel by enabling the Secure Camera feature which requires a valid user code to access the Camera app. To enable Secure Camera, go to ‘Settings’ → Enter Installer Code → ‘Installation’ → ‘Security Settings’ → ‘Security and Arming’ → Click the check next to ‘Secure Camera’.

2) View Images at Panel

As images are captured* they will be sent to the control panel per the customer’s panel-display privacy settings. To view the image, the customer can click on the “Camera/Video” icon on the panel home screen, enter the user code at the prompt, and then click the “Image Sensor” icon. The last 20 images sent to the control panel are listed. To view an image, select image thumbnail by scrolling down the list of images found on the right side of the screen.



Note: While the Image Sensor captures 2 frames per event, only one frame may be sent and viewed at the panel. To view both frames from an event, the customer must upload and view the images from the Alarm.com website and/or mobile app.

*Alarm images are sent to the control panel as they are uploaded to Alarm.com. During an alarm event, only the images that are automatically uploaded to Alarm.com will be automatically sent and viewable at the control panel. Since automatic alarm uploads are not sent to Alarm.com during the first four hours after a sensor is enrolled onto the system, alarm uploads are not sent to the panel during this time.

3) Clear Images from Panel

For privacy reasons, the customer may wish to remove images stored at the control panel. Customers can either delete individual or all captures displayed on the panel. From the IQ Panel home screen, go to 'Camera/Video' → Enter user code → 'Image Sensors' → press 'Delete' or 'Delete All'. Removing images from the panel does not automatically delete images from the customer's online Gallery, and vice versa. The panel shows a maximum of 20 captures and has a storage limit of 16 MB. Images not deleted from the panel are available until the storage limit is reached and then the oldest images will be deleted and replaced with new images. To delete images on the Alarm.com account, go to the "Settings" sub-tab of the "Image Sensor" section and click "Remove All". The Alarm.com account will only save images from the past 60 days. After 60 days they are deleted from the account.

Installer Feature

Request and View Installer Peek-Ins

The installer can request and view a "Peek-In" to verify sensor operation and positioning without having to access a computer or the customer's Alarm.com account. To request a Peek-In Now, go to 'Settings' → Enter user code → 'System Tests' → 'Image Sensor Test' → Select image sensor 'View' button → 'Sensor Test' → 'Request Peek-In'. Once captured, the requested "Peek-In" will be sent to the panel and customer's online account for viewing. Installer Peek-In images do not count against the customer's monthly upload quota.

SPECIFICATIONS & COMPATIBILITY

Control Panel	Qolsys IQ Panel
Alarm.com Module	Required RF hardware built-in
Alarm.com Service Plan	Alarm.com Interactive service plan w/ Image Sensor 'Alarms' or 'Plus' add-on



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